Lowe's Canada Specific Requirements Guide

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Products Move When Content Flows™

Adding Lowe's Canada Specific Requirements

As part of the item setup process for Lowe's Canada, vendors will need to complete both **Lowe's Initiate CAN** and **Lowe's Canada Specific Requirements** in the Syndigo CXH Platform. The item setup process for CAN products is as follows:

Step 1: Complete the **Lowe's Initiate CAN** requirement set

Step 2: Publish GDSN content to Lowe's

Step 3: Publish **Lowe's Core Marketing** AND **Lowe's Canada Specific Requirements**

Linking The Requirement Set

After you have completed steps 1 and 2 above (see CXH Lowe's Marketing Guide for additional details), you will need to link your product(s) to the **Lowe's Canada Specific Requirements** AND **Lowe's Core Marketing requirement sets**.

1. Click **Properties** which is will be located near the bottom left of the screen

2. On the next screen, click **Add Recipient**
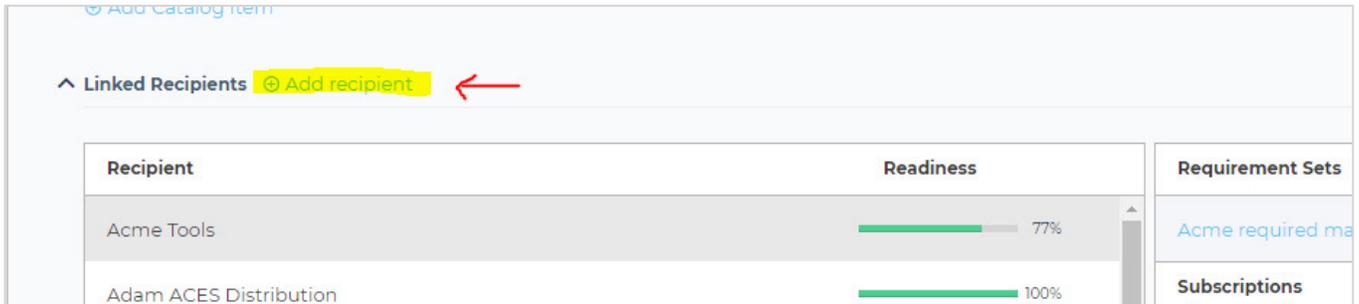
3. Select **Lowe's**

4. Select the **Lowe's Core Marketing** AND **Lowe's Canada Specific Requirements**
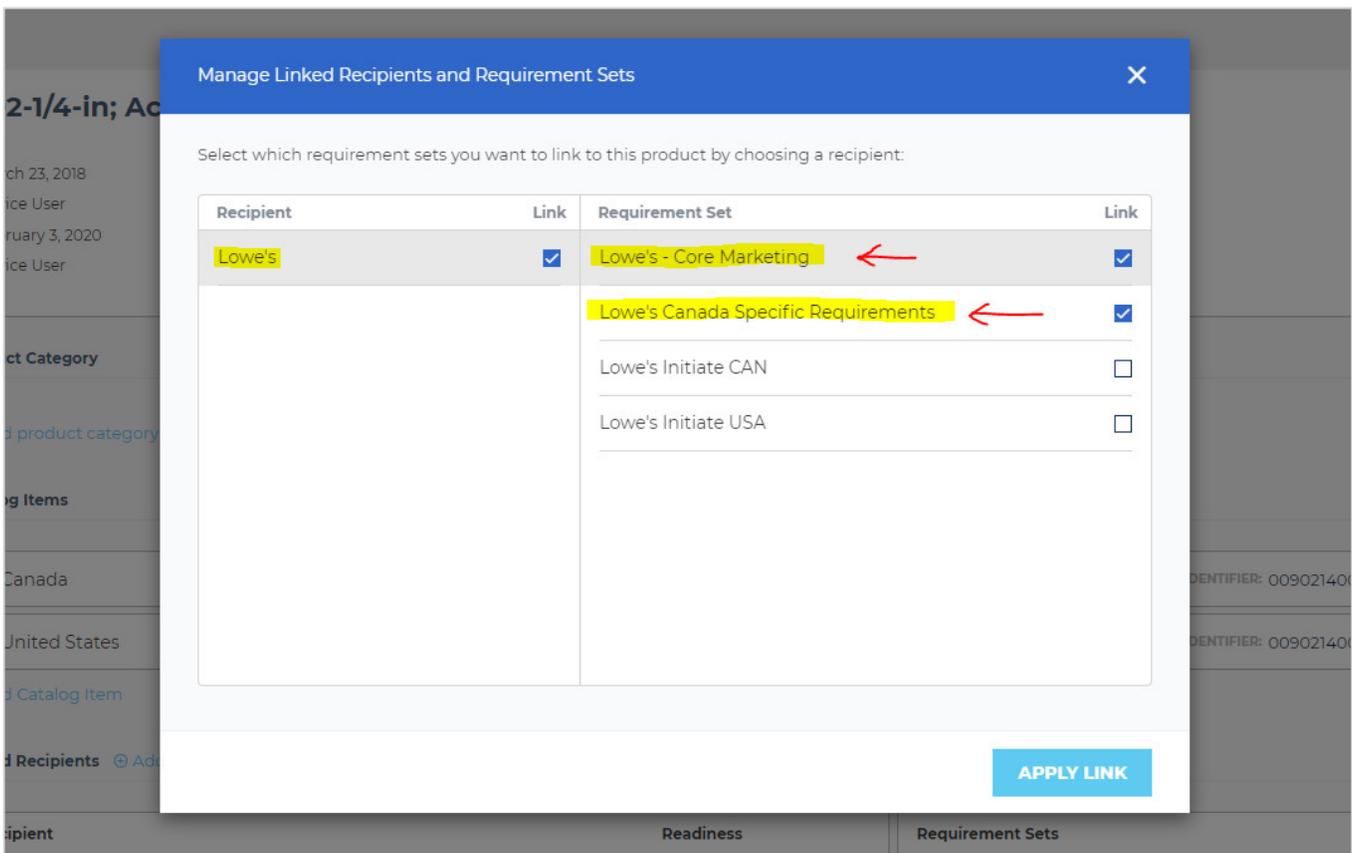
5. Click **Apply Link**

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To add the requirement set for multiple products

1. From the Product page, select your products by clicking the check box for each.

2. Click the Link to Recipient button at the top of the grid.
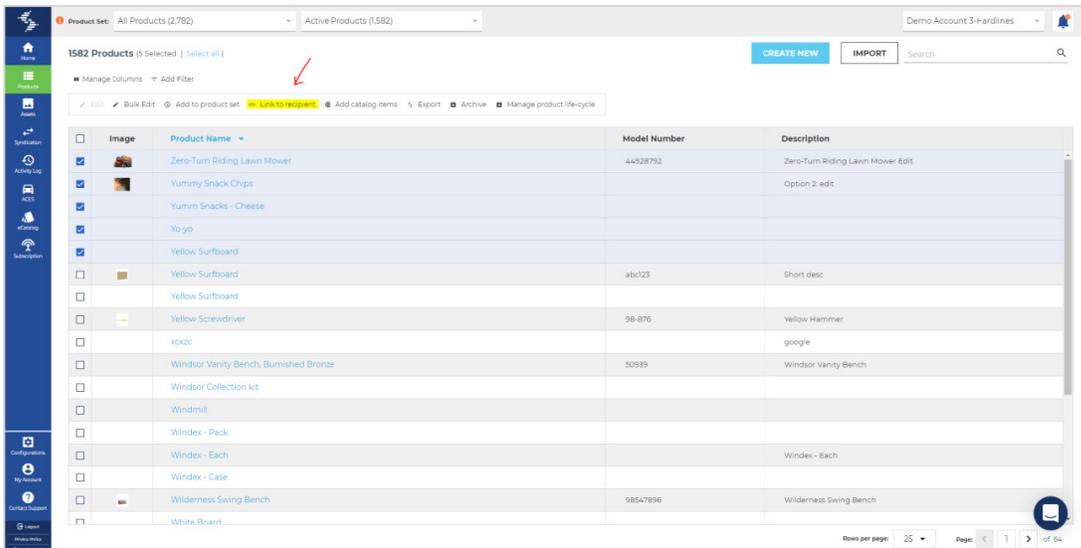
3. Select **Lowe's**

4. Select the **Lowe's Core Marketing** AND **Lowe's Canada Specific Requirement**

5. Click Apply

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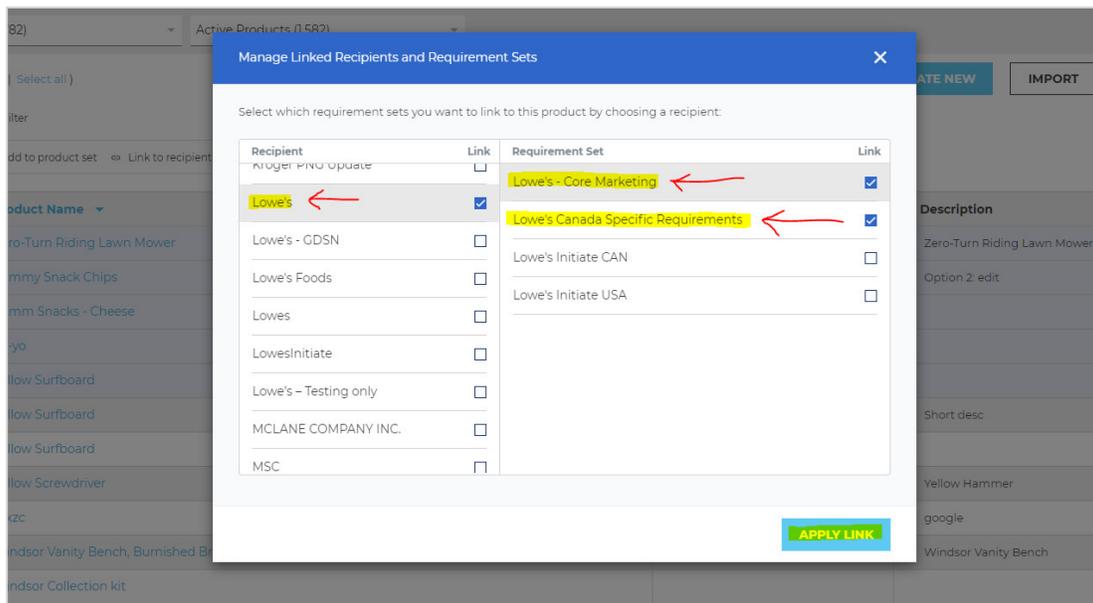
Populate the Lowe's Canada Data

Once the Requirement sets have been applied, the vendor will now be responsible for populating the information requested in the **Lowe's Canada Specific Requirements set**.

1. From the Product Details Page, change the applied recipient by clicking the recipient to the right of Attributes

2. Select **Lowe's** as the Linked Recipient

3. Select the **Lowe's Canada Specific Requirements** Requirement Set

4. Populate the required attributes on the page marked as **This field is required**, or notated with a red *

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NOTE: Many of the Lowe's Canada Specific Requirements are "conditionally required", meaning that with each "Yes" or "No" response to a required attribute, the user may be prompted to provide additional information about their response. See below

In the example above, a response of "Yes" to "Does this Product Contain Wood?" will require vendors to provide full information about the wood content by clicking the +Add Value

5. Once all required attributes have been entered, the Readiness Score under the attributes tab should reflect 100%.

- If you have completed all required attributes, but your Readiness Score is less than 100%, be sure to address any Critical Errors that might have been returned per your attribute values.

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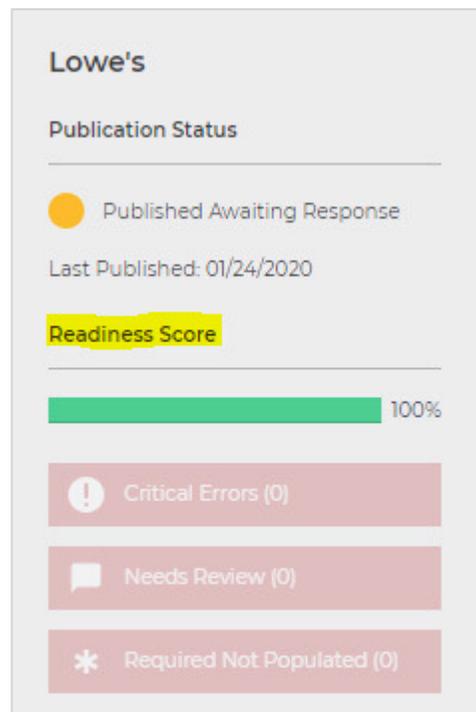
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To populate your CAN requirements in bulk view.

1. From the Products page, select your products by clicking the check box for each.

2. Click **Bulk Edit** from the menu bar.
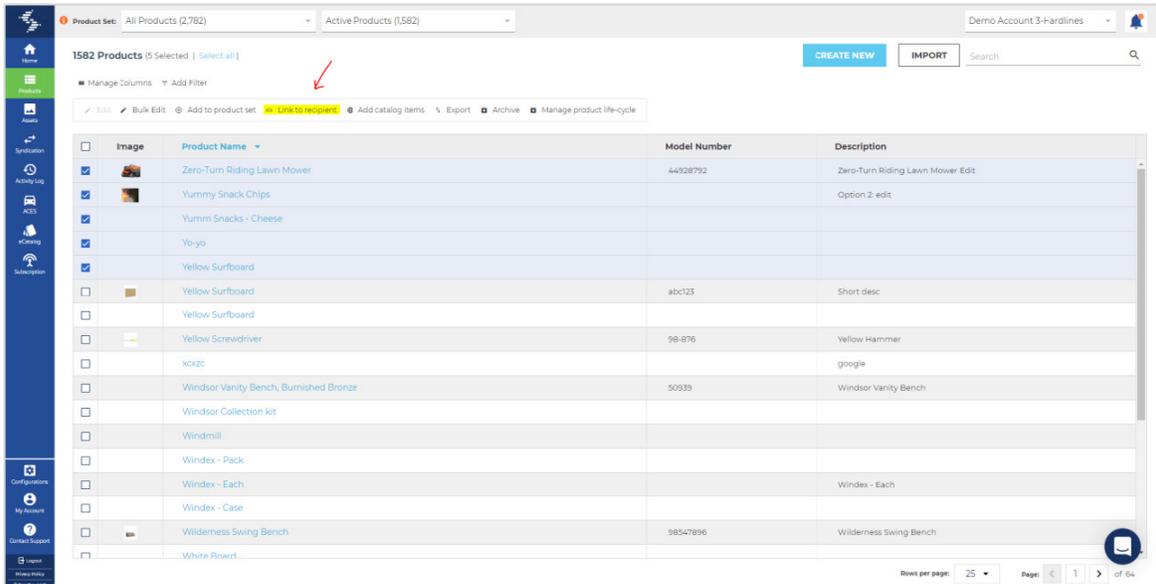
3. The standard recipient will be **Syndigo – Syndigo Defa**ult. Click on this bar and select Lowe's under Linked Recipients

4. Select the **Lowe's Canada Specific Requirements** Requirement Set
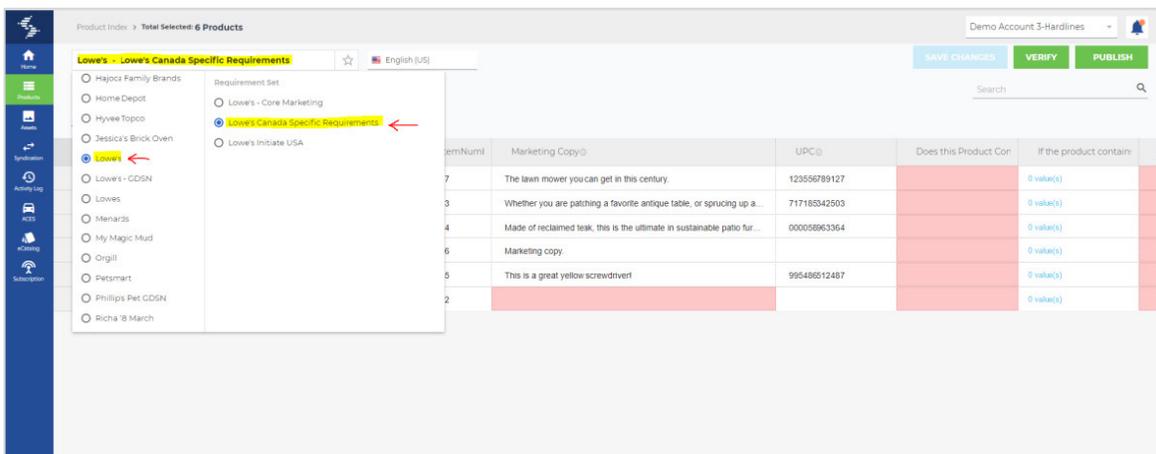
5. Populate the required attributes, which are shaded in red per the image above.

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NOTE: Many of the Lowe's Canada Specific Requirements are "conditionally required", meaning that with each "Yes" or "No" response to a required attribute, the user may be prompted to provide additional information about their response. See below

UPC ⓘ	Does this Product Con	If the product contains wood, please provide full information about wood content ⓘ
045242224876	Yes	1 value(s)
215748569874	No	0 value(s)
717185124215	Yes	1 value(s)
028877475639		0 value(s)

In the example above, a response of "Yes" to "Does this Product Contain Wood?" will require vendors to provide full information about the wood content by clicking the **+Add Value**

1. Once all required attributes have been entered, the Readiness Score in left-most column of the grid, should reflect 100%

- If you have completed all required attributes, but your Readiness Score is less than 100%, be sure to address any **Critical Errors** that might have been returned per your attribute values.

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Publishing Products to Lowe's

1. Click on a product you wish to publish from the Products page

2. Click the green **Publish** button on the top right
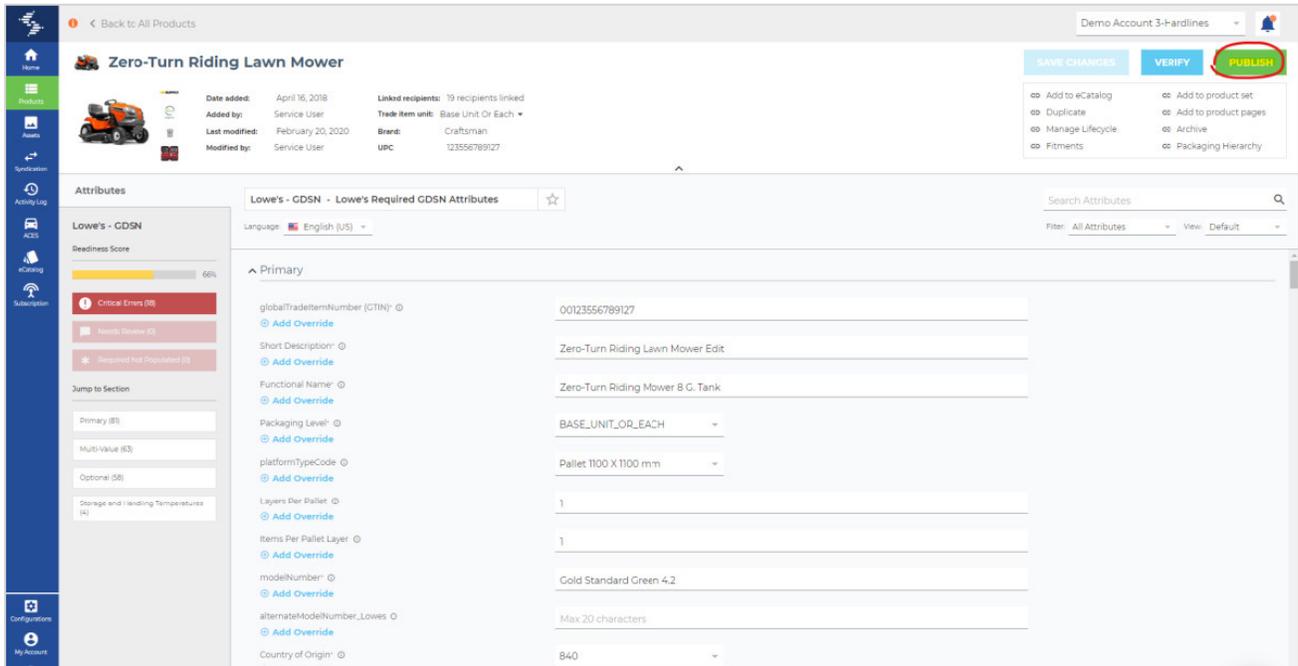
3. If Lowe's is the only recipient linked to the product, the product will automatically publish

- If the item is linked to additional recipients (including Lowe's GDSN), you will need to select Lowe's from the "Sending Product" modal and click Publish
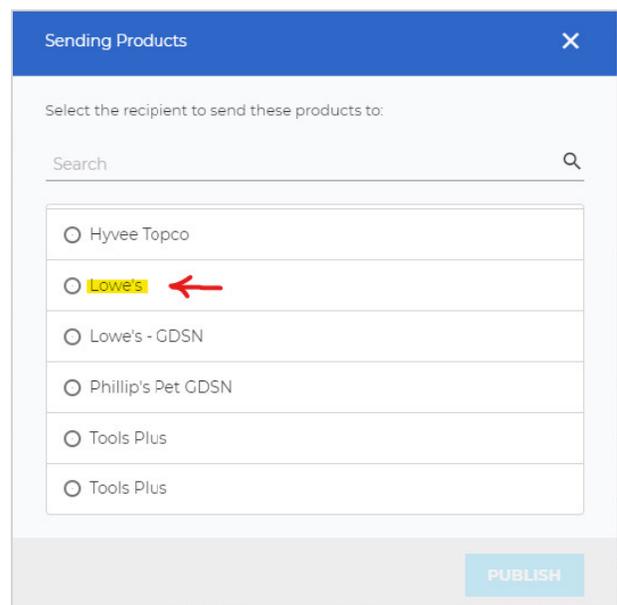
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Note: Only products with Active subscriptions issued from Lowe's can be published to Lowe's. For more information on approving subscriptions, please refer to the "Managing Requests" section of this document.

To publish multiple products at once:

1. Select multiple products you wish to publish from the Products page.

2. Click **Bulk Edit** from the menu bar above your list of products

3. Click green **Publish** from the top right corner

4. If Lowe's is the only recipient linked to the product, the product will automatically publish. Otherwise, follow the prompts to select Lowe's from the list of recipients and select **Publish**.

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Lowe's Canada Specific Requirements

When fulfilling requirements for Lowe's Canada we suggest working Top to Bottom (Single Item Edit) or Left to Right (Bulk Edit). The process will change requirements and rules as you work through the questions. As requirements are fulfilled the rocess will only present you with what is required using a series of Indicators and Help Text.

Help Text

When hovering over this Icon the system will present you with a brief description to help you better understand what is being asked.

Example:

Indicators

1. The Red Asterisk

   *

This Indicator represents a required field. Questions proceeded by the red asterisk must be fulfilled.

Example:

2. **"This Field is Required"**

This Indicator is represented by highlighting an attribute in red and is a conditional requirement that must be fulfilled.

Example: By answering "No" to the question all requirements for this question are fulfilled.

Ballast Included?* ⓘ

○ Yes   ◉ No

Number of Ballasts ⓘ

_____

Example: By answering "Yes" to the question all requirements for this question are not fulfilled.

Ballast Included?* ⓘ

◉ Yes   ○ No

Number of Ballasts* ⓘ

_____

3. The Red Exclamation Point

This Indicator represents either a Critical Error or Required Data that must be resolved or completed

Example:

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Using Left Side Guidance Within CXH

The guidance provided on the left side of the page will keep you informed on the status of the product you are currently working on.

Publication Status – Current status of your data once it has been published

Readiness Score – This Score represents your progress towards completion of all required content for a given Recipient (Lowe's Canada). In addition to Completeness, validations are present to ensure the content you provide meets the high integrity and quality that Lowe's Canada will use to drive business. Complete and Valid Data = 100%

Critical Errors – Rule Violations and Critical Errors within the Data Set

Needs Review – Direct Feedback from the Recipient receiving the data

Jump to Section – Each section is scored independently. Use this section to ensure that the Requirements and Quality meet the threshold for the delivery of the data. As you complete questions within these sections you will see your scores increase or decrease in real time to help guide you toward completion. Clicking on any of the listed sections will navigate you to that section.

Lowe's

Publication Status

◯ Not Published

Readiness Score

34%

⚠ Critical Errors (16)

💬 Needs Review (6)

✳ Required Not Populated (15)

Jump to Section

Product Identifiers (5)

Wood Contents (2)

Dangerous Goods (Hazmat) (15)

Batteries (Hazmat) (7)

Pesticides and Fertilizers (Hazmat) (5)

Ecofees - Packaging (4)

Ecofees - Tires (2)

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There are eight independent sections associated to the Lowe's Canada Specific Requirements which Include Hazmat and Eco-Fee related components. It is most important that the answers provided in this section are as accurate as possible.

1. Wood Contents

This section is asking for Particular details about the wood contain within an item. Wood is defined as hardwood, pressure-treated wood (i.e. MDF), wood fibers and recycled wood as a product or component of the product (i.e. the handle of a hammer). Are excluded: paper, packaging and live goods.

If Wood is contained, please provide the country of origin of all wood components in the product and related wood certifications associated to the wood.

2. Dangerous Goods (Hazmat)

It is most important that the answers provided in this section are as accurate as possible. Answering the first two questions in this section will determine what is required moving forward.

3. Batteries (Hazmat)

This section is asking if Batteries are a component of the product.

It includes questions regarding Batteries, Rechargeable Batteries and Non-Rechargeable Batteries.

4. Pesticides and Fertilizers (Hazmat)

This section is asking if the product is a Pesticide or a Fertilizer.

It Includes questions regarding the PMRA – Pest Management Regulatory Agency and the CFIA –Canadian Food Inspection Agency.

5. Ecofees – Packaging

This section is asking about Packaging and Components associated to Eco-fees.

It includes questions regarding Packaging Materials, Packaging Weight, Component Materials and Component Weights.

6. Ecofees – Tires

This section is asking questions about if Tires are a component of this product.

It Includes questions regarding the Type/Types of tires, Dimensions/Weights of the tires as well as quantity and price of the tires.

7. Ecofees – Lighting

This section is asking questions about if the item or components of the item are light emitting.

It includes questions regarding Bulb Type, Bulb Quantity, Tube Length and Ballasts.

8. Ecofees – Oil

This section is asking questions about if 0il Filters and Oil Containers are a component of this product.

It includes questions regarding Dimensions and Volume associated to Filters and Containers.

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Hazmat and Eco-fees Sections

Wood Contents

1. Does this Product Contain Wood? **Yes/No**

2. If you have answered **"No"** – Section is complete

3. If **"Yes"** you will need to complete the table associated to question 1. You can add the requested data using the "Add Value" icon.

4. You will need to provide the **"Country of Origin of the Wood"** and the "**Wood Certifications"** associated to that wood. If no Certifications are present, you may use the "none" option in the selection box.

*** If the product has multiple species of wood you can use the "Add Value" to allow for multiple sets.

DANGEROUS GOODS (HAZMAT)

1. Is this product regulated for transportation under the Transportation of Dangerous Goods Act /Regulations (TDGA / TDGR)? **Yes/No**

2. Is this item regulated under the Hazardous Product Act (WHMIS) and/or the Consumer Chemicals and Containers Regulations (CCCR)? **Yes/No**

*** Selections made on question 1. and 2. will determine what questions must be answered within the remainder of this section. Rely on Indicators mentioned on page 9 to help guide you.

3. Adding SDS Sheets
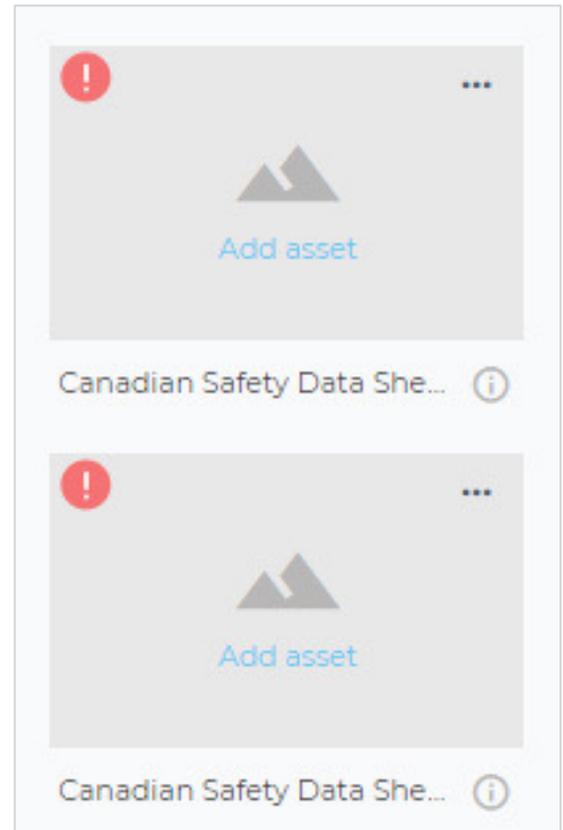
Canadian Safety Data Sheets must be added both in French and English for this section. You can do this by selecting the blue **"Add Asset" and selecting a pdf from the digital library.**

NOTE: To be valid, your SDS sheets must have 16 sections. For additional information:
https://www.ccohs.ca/oshanswers/chemicals/whmis_ghs/sds.html

4. Select all applicable pictograms from the following three categories that apply to your product:

• Hazardous Product Act (WHMIS) Pictograms visible on the Product

• Hazardous Product Act (WHMIS) Pictograms visible on Safety Data Sheet

• Consumer Chemical and Containers Regulations (CCCR) Danger Symbols Visible on Product.

Select all applicable Hazardous Product Act (WHMIS) Pictograms visible on product. ⓘ

Select all applicable Hazardous Product Act (WHMIS) Pictograms visible on Safety Data Sheet (SDS). ⓘ

Select all applicable Consumer Chemical and Containers Regulations (CCCR) Danger Symbols Visible on Product. ⓘ

*** A list of options is provided for each of the three questions.

☐ 422-Corrosive

☐ 423-Explosive

☐ 424-Flammable

☐ 425-Toxic

☐ None

*** For additional help on the pictograms:

◇	**Exploding bomb** (for explosion or reactivity hazards)	◇	**Flame** (for fire hazards)	◇	**Flame over circle** (for oxidizing hazards)
◇	**Gas cylinder** (for gases under pressure)	◇	**Corrosion** (for corrosive damage to metals, as well as skin, eyes)	◇	**Skull and Crossbones** (can cause death or toxicity with short exposure to small amounts)
◇	**Health hazard** (may cause or suspected of causing serious health effects)	◇	**Exclamation mark** (may cause less serious health effects or damage the ozone layer*)	◇	**Environment*** (may cause damage to the aquatic environment)
⊛	**Biohazardous Infectious Materials** (for organisms or toxins that can cause diseases in people or animals)				

* The GHS system also defines an Environmental hazards group. This group (and its classes) was not adopted in WHMIS 2015. However, you may see the environmental classes listed on labels and Safety Data Sheets (SDSs). Including information about environmental hazards is allowed by WHMIS 2015.

5. If your product has a UN Number, you will need to complete the following section: UN Number and Related Information to the Transportation of Dangerous Goods Act / Regulations (TDGA/TDGR)

Add the needed information by selecting the blue "Add Value" icon

UN Number and Related Information to the Transportation of Dangerous Goods Act / Regulations (TDGA/TDGR).
⊕ Add Value ←
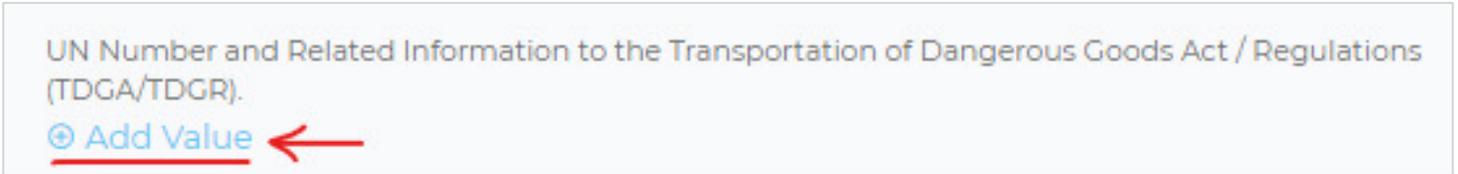
This will open a form to complete as seen below:

UN Number and Related Information to the Transportation of Dangerous Goods Act / Regulations (TDGA/TDGR).
1 Value(s) (Hide)

*UN Number	Shipping Name and Description	Packing Group / Category	*Class(es)	*Limited Quantity Index	× Remove
Please select an item ▾	Please select an item ▾	Please select an item ▾	❗
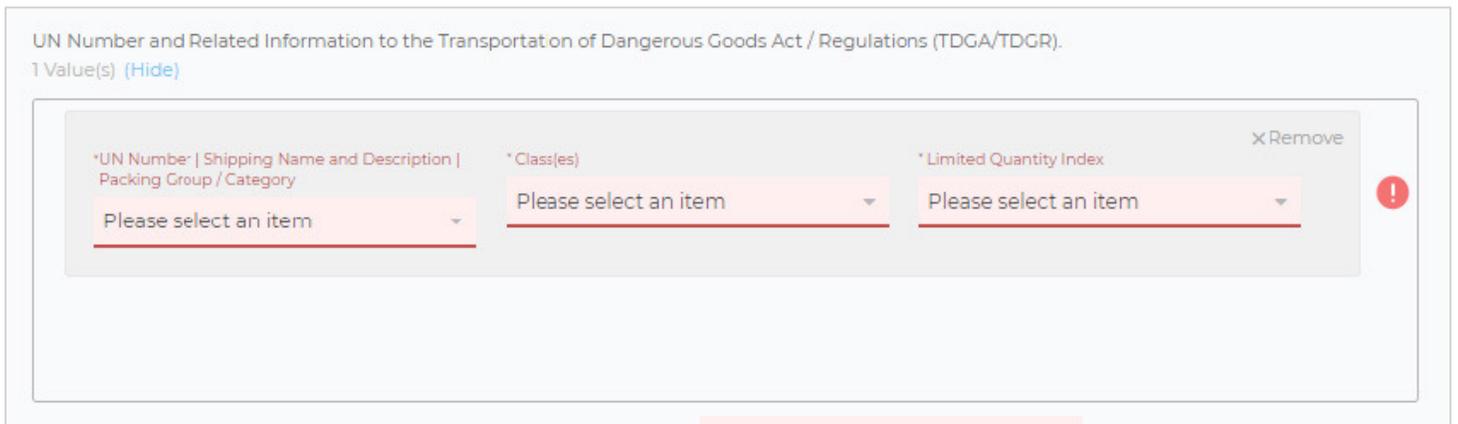
***All three questions must be completed to advance in the process.

• **UN Number | Shipping Name and Description | Packing Group/Category**

• **Class(es)**

• **Limited Quantity index**

***Rely on Indicators mentioned on page 9 to help guide you.

6. The following questions are the continuity of the previous UN Number section. Requirements will vary depending on what choices are made. If a question does not contain an indicator, that question will not need to be answered.

- Is this product shipped in a master case (outer packaging) or shipped single unit?

- Is the master case (outer packaging) greater than 30 kilograms (kg)?

- Do you have the Limited Quantity Label on your packaging / product

- Is the unit size greater than what is listed in the Limited Quantity Index (see the Limited Quantity Index above)?

- Do you have a UN Standardized packaging?

- Does your product have the required Transportation of Dangerous Goods Act / Regulation (TDGA / TDGR) safety marks (UN number, Shipping name and class labels)?

- Flash Point

Is the master case (outer packaging) greater than 30 kilograms (kg)? ⓘ	○ Yes ○ No ◉ N/A	
Do you have the Limited Quantity Label present on your packaging/product? ⓘ	○ Yes ○ No ◉ N/A	
Is the unit size greater than what is listed in the Limited Quantity Index (see the Limited Quantity Index above)? ⓘ	○ Yes ○ No ◉ N/A	
Do you have a UN Standardized packaging? ⓘ	○ Yes ○ No ◉ N/A	
Does your product have the required Transportation of Dangerous Goods Act / Regulations (TDGA/TDGR) safety marks (UN number, Shipping name and class labels)? ⓘ	○ Yes ○ No ◉ N/A	
Flash Point ⓘ		

*** Rely on Indicators mentioned on page 9 to help guide you through this section. Requirements will vary depending on what choices are made. If a question does not contain an indicator, that question will not need to be answered.

Batteries (Hazmat)

1. Does this Product Require Batteries? **Yes/No**

2. Are Batteries Included with this Product? **Yes/No**

3. **If Question 1 "Does this Product Require Batteries?"** was answered with **"Yes"** you will need to complete the **Battery Information** section by clicking on **"+Add Value"** button

Page: < 1 > of 1   ⊕ ADD VALUE   Search... 🔍

* Battery Type ⓘ
Please select an item ▾

* Battery Format ⓘ
Please select an item ▾

* Battery Quanity ⓘ

✕ Remove

❗

*** If the product has **multiple battery types** you can use the **"Add Value"** button to allow for multiple sets.

4. Rechargeable and Non-Rechargeable Lithium Batteries

Rechargeable Lithium Batteries Included?* ⓘ
○ Yes ○ No

Rechargeable Lithium Battery Information ⓘ
⊕ Add Value

Non-Rechargeable Lithium Batteries Included?* ⓘ
○ Yes ○ No

Non-Rechargeable Lithium Battery Information ⓘ
⊕ Add Value

*** Same logic applies to these questions. If the product has multiple battery types, you can use the **"Add Value"** to allow for multiple sets.

***Rely on Indicators mentioned on page 9 to help guide you.

Pesticides and Fertilizers (Hazmat)

1. Is this product registered as a pesticide or a fertilizer? **Yes/No**

2. If the product is either a pesticide or a fertilizer a **PCP Registration Number** and/or a **CFIA Registration Number** will need to be entered. These are an alphanumeric value that cannot exceed **10** Characters.

Is the product registered as a pesticide or a fertilizer?* ⓘ

○ Yes ○ No

Is the Product a Pesticide (PMRA – Pest Management Regulatory Agency)? ⓘ

○ Yes ○ No ◉ N/A

PCP Registration Number ⓘ

Max 10 characters

Is the Product a Fertilizer (CFIA – Canadian Food Inspection Agency)? ⓘ

○ Yes ○ No ◉ N/A

CFIA Registration Number ⓘ

Max 10 characters

*** Rely on **Indicators** mentioned on **page 9** to help guide you.

Ecofees – Packaging

1. What is the Largest Consumer Format of Sale to the Customer?

Then you will need to complete the packaging details in the section **"Please detail the packaging components and the material weight"**

***If **Bulk** is selected the **Packaging details section** does **NOT** need to be completed.
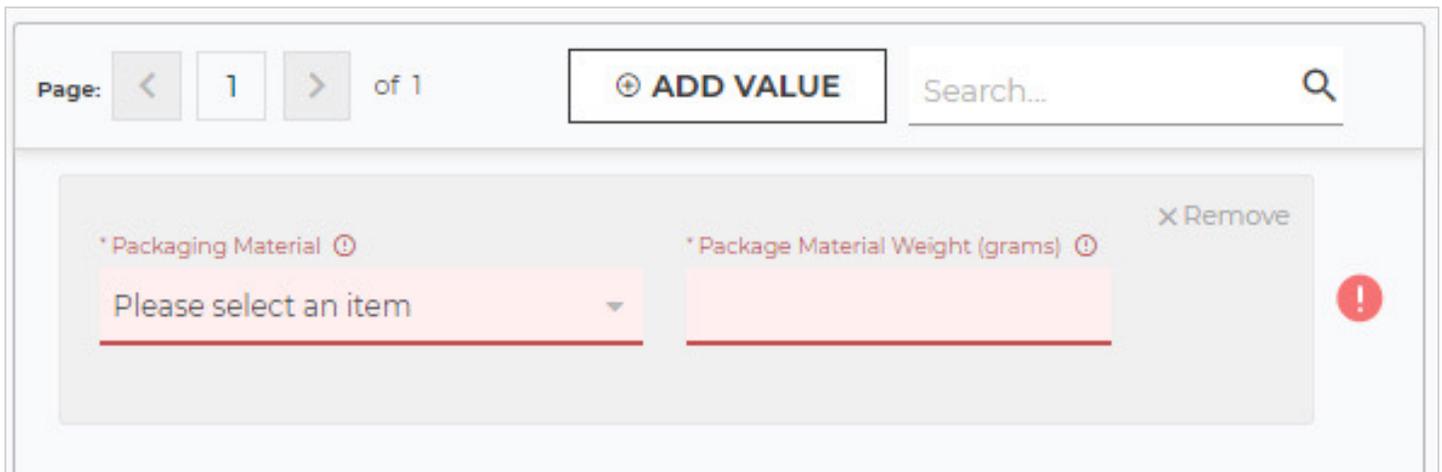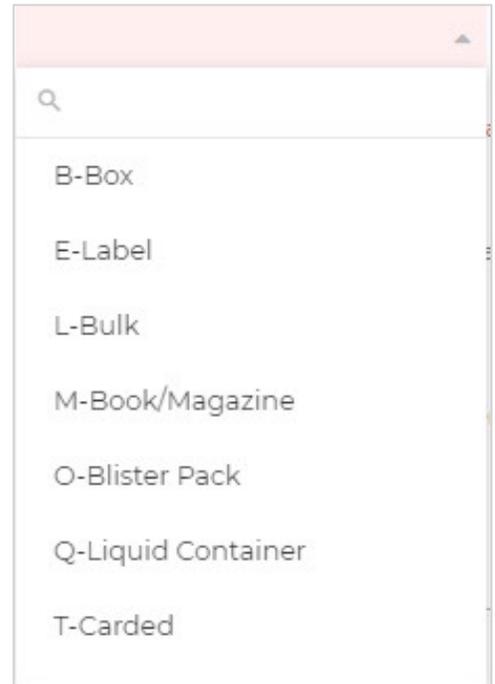
*** If the product has multiple **Packaging Materials** you can use the **"Add Value"** to allow for multiple sets.

2. Is the product accepted in a Household Packaging Recycling Program in Canada, once the packaging has been removed? **Yes/No**

If Yes – the following section must be completed **"Please detail the product components and the material weight"**

*** If the product has multiple **Components** you can use the **"Add Value"** to allow for multiple sets.

ECOFEES – TIRES

1. Does this Product have Tires? **Yes/No**

IF Yes – the following must be completed **"please complete the tires details"**

*** If the product has multiple **sets of tires** you can use the **"Add Value"** to allow for multiple sets.

***Rely on **Indicators** mentioned on **page 9** to help guide you.

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ECOFEES – LIGHTING

1. Is this Product Light Emitting? **Yes/No**

2. Are Bulbs Included in the product?

3. **IF Question** 1 "Is this Product Light Emitting?" was answered with **"Yes"** you will need to complete the **Bulb/Light details**

ECOFEES – LIGHTING

1. Is this Product Light Emitting? **Yes/No**

2. Are Bulbs Included in the product?

3. **IF Question** 1 "Is this Product Light Emitting?" was answered with **"Yes"** you will need to complete the **Bulb/Light details**

*** If the product has multiple **Lights/Bulbs** Type you can use the **"Add Value"** to allow for multiple sets.

4. Ballast Included? **Yes/No**

5. **IF Question 4** "Ballast Included?" was answered with "Yes", you will need to provide the **Number of Ballasts**.

*** Rely on **Indicators** mentioned on **page 9** to help guide you.

ECOFEES – OIL

1. Is an Oil Filter Included with this Product? **Yes/No**

IF "Yes" Oil Filter information will need to be completed.

If YES, please provide the Oil Filter Diameter ⓘ

Oil Filter Diameter UOM

2. Is an Oil Container Provided with this Product? **Yes/No**

IF "Yes" Oil Container information will need to be completed.

If YES, please provide the Oil Container Volume ⓘ

Oil Container Volume UOM

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